

## St. Paul City Hall and Ramsey County Courthouse 15 W Kellogg Boulevard, Room 140 St. Paul, MN 55104 2

Phone: 651.266.9901 | Fax: 651.266.9926 | Web: bridgestosafety.org

April 23, 2025

Kellye Strickland 6445 S. Maple Ave., Unit 2006 Tempe, AZ 85283

Dear Ms. Strickland,

This is in response to your letter dated April 11<sup>th</sup>, 2025, which I have included a copy of with this letter.

Bridges to Safety Victim Service Center (BTS) was not opened or responding to phone calls on Thursday, February 6<sup>th</sup>, 2025 – as BTS is only opened Mondays, Wednesdays and Fridays. Nor is there or has there been anyone by the name of Nikki providing services or answering the phone at BTS. I would also like to note that Bridges to Safety serves victims of intimate partner abuse.

I am sorry you have had a difficult experience and I hope the information I have detailed above is helpful.

Sincerely,